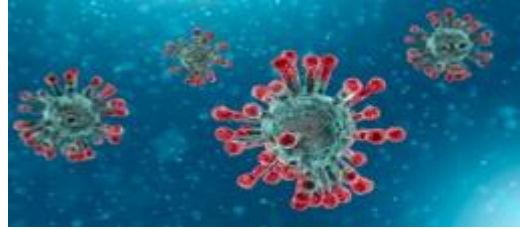


Coronavirus (Covid-19)

An Update on our Services











In line with Scottish Government advice, we are taking measures to protect the health of our customers, colleagues and the wider community by reducing all non-essential contact.

Our offices at Huntingdon, Dumfries and Hanover Street, Stranraer remain closed.

How to contact Us

Our teams are available on the 'phone, via email, our online contact form facility and web chat. If you need to call us, please use the following numbers, or contact your Neighbourhood or Income Officer directly. You can also email or get in touch via our website:

Ways to keep in touch too -

- | | |
|---|---|
|  General Enquiries: 01387 321300 |  Repairs Line: 01387 321400 |
|  Emergency Out of Hours Line: 01387 321400 |  Website: www.loreburn.org.uk |
|  Email: customerservice@loreburn.org.uk |  Twitter: @LoreburnHA |
|  Facebook: @Loreburnhousing |  Instagram: @loreburnha |

If you would normally visit our offices and need advice about how to pay your rent, please get in touch. We will keep our website and social media platforms – including Our Facebook page is regularly updated and you'll also find us on Twitter. You'll also find **Frequently Asked Questions** on our website, including general information on rent queries and other tenancy matters, along with links to other advice, information and support. If you cannot access online services please let us know.

We thank you for your understanding.

Loreburn Housing Group