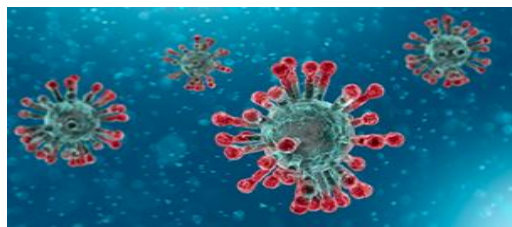


Coronavirus (Covid-19)

An Update on our Services




In line with Government advice, we are taking measures to protect the health of our customers, colleagues and the wider community by reducing all non-essential contact.

Our offices at Huntingdon, Dumfries and Hanover Street, Stranraer will close after Friday, 20th March, 2020 and will remain closed for the foreseeable future.

How to Contact Us

Our teams are available on the 'phone, via email, our online contact form facility and web chat. If you need to call us, please use the following numbers, email or our website:


Ways to keep in touch:

 General Enquiries: 01387 321300

 Emergency Out of Hours Line: 07936 349191


 Email: customerservice@loreburn.org.uk

 Facebook: @Loreburnhousing

 Repairs Line: 01387 321400

 Website: www.loreburn.org.uk

 Twitter: @LoreburnHA

 Instagram: @loreburnha

If you would normally visit our offices and need advice about how to pay your rent, please get in touch. We will keep our website and social media platforms – including Facebook and Twitter, regularly updated. You'll also find **Frequently Asked Questions** on our website, including general information on rent queries and other tenancy matters, along with links to other advice, information and support. If you cannot access online services please let us know.

We will be writing to all our customers individually on 20th March with more details about how we intend to manage our services over the coming months.

We thank you for your understanding,

Loreburn Housing Group